A fully-integrated software solution—we’ve got your supply chain needs covered.

### Analytics & Reporting
- Customer, supplier and product profitability analysis
- Above- and below-the-line visibility, including allowances, chargebacks, royalties, and more
- Real-time drill down access
- Business intelligence tools
- Standard and customizable reports and inquiries
- User-defined alerts, dashboards, and key performance indicators (KPIs)
- Industry-specific compliance reporting

### Financials
- General Ledger (G/L)
- Accounts Payable (A/P)
- Accounts Receivable (A/R)
- Proactive credit, collections, and chargeback management tools
- Financial reporting

### Transportation & Logistics
- Fleet management
- Route scheduling and optimization
- Integrated shipping rules/interfaces
- VICS compliant bills of lading (BOLs) and packing slips
- Planned BOLs
- Dynamic routing

### Warehouse & Inventory
- Paper or wireless
- Flexible bin, zone and location management
- Directed putaway
- UCC labeling, RFID, and other compliance tools
- Returns and re-orders
- Lot and serial tracking
- Inter-warehouse transfers
- Automated pre-pack and cartonization
- Cross-docking, lay down areas, and more

### Demand Planning & Purchasing
- Customer collaboration
- Point-of-sale (POS) integration
- Robust forecasting algorithms
- Product life cycle management
- Rule-based and time-phased tools to manage long lead times, seasonality, and more
- Automated alerting

### Import Management
- Flexible shipment and container building using a variety of metrics
- PO, container, shipment and vessel tracking and management
- PO consolidation
- True landed cost visibility and management
- Direct shipments and drop shipping

### Apprise® Mobile
- Apprise Mobile tablet app for iOS and Android™
- Order processing and reviewing of product catalogs, inventory, pricing, invoices, and client information
- Real-time information with Apprise® ERP integration
- Works offline, with auto-syncing once back online
- Build orders with multiple units of measure, sizes and colors
- Pricing is item-specific at the customer level
- Add images, media, sales documents and files

### Sales & Service
- Integrated rule-based order entry, including EDI and online
- Customer-level credit, collections, pricing, discounting, payment, and other terms
- Integrated commissions and royalties, including reporting
- Returns management
- Allocations and reservations
- Unlimited notes and remarks

### Retail Compliance
- Integrated and automated UCC labeling, hangtags, pricing labels, and more
- EDI (electronic data interchange)
- RFID (radio frequency identification)
- Routing
- Chargeback and other deduction monitoring and management tools

### Ports
- Customer Portal - real-time order entry, inventory status and customer service inquiries
- Supplier Portal - online access to update POs, shipment and container info, and more
- Sales Rep Portal - visibility into customer pricing, inventory, order status, individual territory results, commissions and more

### Solution Architecture
- Service oriented architecture (SOA)
- Microsoft® .NET framework
- Application programming interfaces (APIs)
- Operating system (O/S) independent
- Multi-company, location, lingual, and currency
- Web services

### Risk Management
- Database performance tuning
- System monitoring and management
- Database replication (on-premise or hosted)
- Data storage and retrieval
- Full-service disaster recovery center

### EDI
- Fully-integrated EDI transaction support
- Self-managed or Apprise provided EDI map creation, testing, and maintenance
- EDI transaction monitoring and troubleshooting
- EDI transaction archival, retrieval, inquiry and reporting
- 3rd party EDI integration

### Manufacturing
- Global manufacturing management
- Production planning and inventory control
- Supplier interfaces for production monitoring
- Integrated collaboration and workflow tools
- Optimized for consumer goods

### Services & Support
- 24-hour live help desk
- Local support for Asian operations
- Best practice, business process re-engineering
- Ongoing, proactive consulting and business process reviews

### Risk Management
- Database performance tuning
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### Services & Support
- Implementation and training
- EDI partner relationship management including setup, monitoring, and troubleshooting
- Value-added services in Asia for factory management, sourcing, and more